

TotalCare service selection tool

IDENTIFY THE SERVICES YOU NEED TO KEEP YOUR BUSINESS RUNNING SMOOTHLY









LET US BE
A PART OF
**YOUR
TEAM**









Company

Contact

Date

Question	Answer	Recommended service
(1) How do you design and construct new installations?	<p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p>	 <p>Design & Consultancy</p> <input type="checkbox"/>
(2) When you purchase new equipment from Xylem, how do you install it?	<p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p>	 <p>Installation & Commissioning</p> <input type="checkbox"/>
(3) How do you ensure that your installation(s) are maintained properly and running optimally?	<p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p>	 <p>Maintenance Contracts</p> <input type="checkbox"/>
(4) How do you repair your Xylem equipment cost-efficiently?	<p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p>	 <p>Workshop Repair</p> <input type="checkbox"/>
(5) How do you deal with critical situations that require immediate repair?	<p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p>	 <p>Onsite Repair</p> <input type="checkbox"/>
(6) How do you monitor and supervise your water/wastewater facilities?	<p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p>	 <p>Monitoring & Supervision</p> <input type="checkbox"/>

Question	Answer	Recommended service
(7) Do you know how much energy your water/wastewater equipment consumes and what opportunities you have to save energy and reduce costs?	<p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p>	 Energy Audits <input data-bbox="1474 695 1503 726" type="checkbox"/>
(8) How do you operate and maintain your plant (own employees, external contractor, other)?	<p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p>	 Plant Operation & Maintenance <input data-bbox="1474 947 1503 978" type="checkbox"/>
(9) How do you ensure immediate access to critical spares for your Xylem equipment?	<p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p>	 Parts & Logistics <input data-bbox="1474 1178 1503 1209" type="checkbox"/>
(10) Do you ever need temporary dewatering or other onsite services?	<p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p>	 Rental & Onsite Services <input data-bbox="1474 1430 1503 1461" type="checkbox"/>
(11) Do you have any old equipment at your site(s) that could benefit from refurbishing or upgrade?	<p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p>	 Asset Refurbishments <input data-bbox="1474 1640 1503 1671" type="checkbox"/>
(12) Would your service personnel work more efficiently if they had more training and access to technical support?	<p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p>	 Training & Technical Support <input data-bbox="1474 1892 1503 1923" type="checkbox"/>

TotalCare services

A broad portfolio of services to keep your business running smoothly

Xylem TotalCare is a comprehensive, integrated portfolio of services that ensures your business keeps running at its best. Our portfolio comes backed by deep systems knowledge and expertise in water and wastewater applications. Xylem TotalCare gives you operational security and more time to focus on your core business. For more information about the TotalCare portfolio, please refer to the TotalCare services brochure. For detailed information about a specific service, refer to the relevant service sheet.

Xylem ['zīləm]

- 1) The tissue in plants that brings water upward from the roots
- 2) A leading global water technology company

We meet the world's water needs by creating innovative solutions that improve the way water is used, conserved, and re-used. We move, treat, analyze, and return water to the environment. In more than 150 countries, our loyal customers know us for our powerful combination of leading product brands and applications expertise.

What can Xylem do for you?

Tel: 704-409-9700 or visit
www.xylemtotalcare.com



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www.xyleminc.com